



**City of Cincinnati Retirement System
Performance Evaluation Committee Meeting Minutes
July 13, 2023/ 1:00 P.M.
City Hall – Council Chambers and remote**

Board Members

Kathy Rahtz, Chair
Mark Menkhaus, Jr., Vice Chair
Tom Gamel
Monica Morton
Seth Walsh
Tom West
Aliya Riddle

Administration

Karen Alder
Mike Barnhill, Contractor

Law

Ann Schooley
Linda Smith

Call to Order

The meeting was called to order at 1:04 p.m. by Chair Rahtz and a roll call of attendance was taken. Committee members Rahtz, Menkhaus, Gamel, Morton, and Riddle were present. Committee members Walsh and West were absent.

Public Comment

No public comment.

Approval of Minutes

Approval of the minutes for the meeting of March 2, 2023, was moved by Trustee Menkhaus and seconded by Trustee Morton and approved by unanimous roll call vote.

Old Business

2023 Goals and Objectives Update

Chair Rahtz summarized the goals and objectives of the board and committees and gave an update on the status of each..

Chair Rahtz moved to add the annual performance evaluation of the Executive Director to the Performance Evaluation Committee's objectives and the motion was seconded by Trustee Menkhaus.

Director Alder asked the Chair about the timeframe for the Executive Director evaluation and Chair Rahtz informed Director Alder that she will confirm that with the new Director once they are hired.

The motion to add the annual performance evaluation of the Executive Director to the Performance Evaluation Committee Objectives was approved by unanimous roll call vote.

CRS Risk Dashboard

Chair Rahtz proposed that the CRS Risk Dashboard be addressed at the next meeting when there is more stability and a permanent director.

Mr. Moller, who is not on the committee, but attended the meeting, expressed his concern about cyber risk and disaster recovery. He requested a presentation on cyber risk and disaster recovery. Director Alder told the Committee that there will be a presentation on this topic at the next Performance Evaluation Committee meeting.

Trustee Morton asked the Chair about the lack of membership access to information and education regarding retirement, and if CRS is still doing the newsletters. Director Alder responded that there is a newsletter for active members and one for retirees. Director Alder stated she would provide the timeline for the cycle of these to the Board. Chair Rahtz pointed out that there are two newsletters per year for each type of member.

Trustee Morton asked Director Alder if cyber security and disaster recovery is covered under the city's plan. Director Alder answered that most of the systems are covered by the City's plan, but there are some systems such as Pension Gold that are specific to Retirement. She will consult with Retirement's IT staff and include the information in the presentation.

Follow-up on Anthem and CVS Items from March Meeting

Chair Rahtz explained that the Committee received extensive reports on the staff review and evaluation of healthcare vendors (Anthem and CVS). The Committee received the 2022 Summary Report from Anthem, which was provided at the March meeting. Chair Rahtz has since received the 2022 Summary Report from CVS and asked Director Alder to post both reports on the CRS website. Chair Rahtz did not propose any changes and approved the staff's evaluation of the vendors.

Chair Rahtz ask Director Alder if any additional information had been obtained from Anthem on the difference between an appeal and a grievance and whether it is dependable as a performance metric, and other metrics that can be considered. Director Alder explained that Anthem did not have anything additional to provide.

Director Alder indicated that CVS and Anthem have been contacted for information on any customer satisfaction surveys they have done. Anthem responded that they have received 192 surveys YTD and 93.3% of member's were satisfied. CVS indicated that they do have customer satisfaction survey information which they would forward. However, the information has not yet been received.

Adjournment

Following a motion to adjourn by Trustee Menkhous and seconded by Trustee Morton, The Performance Evaluation Committee approved the motion by unanimous roll call vote. The meeting was adjourned at 1:26 p.m.

Meeting video link: <https://archive.org/details/crs-performance-eval-7-13-23>

Next Meeting: September 14, 2023


Secretary